



IMPORTANT NOTICE

See below for details

17 5874
TAR LANDING VILLAS
2106 E FORT MACON RD
ATLANTIC BEACH, NC 28512-5612



October 14, 2024

Dear Spectrum Customer,

Unfortunately, the Spectrum TV® App will soon be unavailable on 2012 - 2016 Samsung TV models. The operating system on these older TV models prevents us from delivering the high-quality streaming experience our customers deserve.

Therefore, we are providing you with a **Xumo Stream Box free for 12 months** to ensure continued access to Spectrum TV on your Samsung TV. With Xumo, you can enjoy your favorite streaming apps all in one place and easily find what you want to watch with voice search. After 12 months, you'll pay only \$5 per month for your Xumo Stream Box.

Call 1-866-393-7953 to order a Xumo Stream Box today to avoid any disruptions to your video service. You can also visit Spectrum.net/StreamToday to confirm the model year of your Samsung TV and learn more about compatible streaming devices you can use to continue watching the Spectrum TV App on your Samsung TV.

Spectrum appreciates your loyalty and we look forward to continuing to serve you.

Sincerely,

Kathleen Griffin
GVP of Marketing Communications

Xumo Stream Box and all other Xumo product names, logos, slogans and marks are the trademarks of Xumo or its licensors. Services subject to all applicable service terms and conditions, subject to change. Not available in all areas. Restrictions apply. ©2024 Charter Communications, all rights reserved.